

# MULLICAN FLOORING UNFINISHED HARDWOOD FLOORING QUALITY ASSURANCE WARRANTY

Mullican Flooring manufactures Hardwood Flooring at its best! This is your assurance of consistent top quality hardwood flooring that offers superior value and a lifetime of service and beauty.

- Mullican unfinished Hardwood flooring products are manufactured to meet or exceed the standards established by Mullican Flooring.
- Mullican Hardwood flooring products, as originally manufactured, will meet industry standards for grading, dimensions, and milling.
- As it is a product of nature, each piece of wood contains unique characteristics of grain and color, which are part of its beauty and intrinsic value. Per Industry Official Flooring Grading Rules, a small percentage of a given shipment or installation may vary from specifications due to tolerances in grading.
- The quality and condition of the flooring as it leaves the manufacturer is the basis for determining whether or not a product meets industry standards.

## EXCLUSIONS TO WARRANTY COVERAGE

- Handling and Storage: All Mullican Flooring must be transported, handled, and stored in accordance with NWFA publication "Handling and Storage of Hardwood Flooring".
- Installation: All Mullican Flooring must be installed according to procedures detailed in the NWFA Publication "Installing Hardwood Flooring" (most current edition). This includes site conditions, acclimation of the flooring, and installation procedures for the flooring itself.
- Visible Defects: The installer should carefully inspect the flooring before installation for defects and to ensure that the floor is the proper grade. Flooring with visible defects should not be installed. If flooring is installed despite obvious defects, the warranty is void.
- Environmental conditions: Exposure to extreme heat, dryness, or moisture (including humidity) should be avoided and is not covered under this warranty. Seasonal humidity conditions will cause slight dimensional changes in the flooring, and are not considered a product defect. Age and exposure to sunlight can cause color changes in the wood, which are also not covered under this warranty.
- These warranties do not cover damage, indentations, scratches, or stains arising from negligence, accidents, abuse, fire or excessive heat, abnormal wear, construction, spike heels, grit, sand or other abrasives, insect infestation after the wood has left our factory, or domestic animals.
- **A small sample of flooring cannot represent all possible natural characteristics that may occur in a larger flooring installation.**
- This warranty will be considered viable for one year from the date of installation.
- THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, OR AS OTHERWISE SET FORTH HEREIN. NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE ARE MADE, INCLUDING BUT NOT LIMITED TO, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL MULLICAN BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE, OR INABILITY TO USE THIS PRODUCT, FOR ANY SPECIAL INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. This WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. YOUR RIGHTS AND THE LIMITATIONS DESCRIBED ABOVE VARY FROM STATE TO STATE. THUS IT IS IMPORTANT TO RETAIN THIS WARRANTY INFORMATION. NO INSTALLER, RETAILER, DISTRIBUTOR, AGENT, OR EMPLOYEE OF MULLICAN FLOORING HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OR LIMITATIONS OF THIS WARRANTY.