



Castillian Solid Lifetime Warranty Registration

Please fill out this form completely and return it to Mullican Flooring P.O. Box 3549, Johnson City, TN 37602 in order to register your life time moisture warranty.

Date of installation _____ At time of installation wood floor moisture content: _____

Wood floor moisture content _____ Number of pieces checked _____ Subfloor moisture content _____

Number of locations checked on each level _____ Subfloor flatness _____

Temperature and relative humidity at time of installation _____

Production date code of flooring from box end label _____

I confirm I used Mullican Moisture Mat as the moisture inhibitor. To confirm this, please enter model number found on roll: _____

Home Owner's Name, Address, Phone Number _____

Builder's Name, Address, Phone Number _____

Installer's Name, Address, Phone Number _____



Optimize the Performance of Your Floor

With advances in wood flooring technology, maintaining the temperature and humidity of your home to as close to when your floor was installed will have an impact on how your floor performs long-term. In general, your floor should be installed under the same conditions as you normally live, without extreme changes in temperature or humidity.

For your records, the temperature in your home at time of installation was _____ degrees. The relative humidity was _____%. Maintaining the relative humidity to within 15% of what it was at installation is important for all the wood in your home, from furniture to cabinets. If the humidity increases 15% above what it was at installation, the wood will absorb that extra humidity causing your wood to expand or cup. Conversely, if the humidity decreases 15% below what it was at installation the wood will lose that 15% and shrink leaving gaps.

So to get the most enjoyment from your wood floors, keep the room temperature between 68-78 degrees and hold that humidity to between 30%-50%. All the wood in your home will thank you!